

<b>Select Gate Error List</b>		
<b>Error #</b>	<b>Meaning</b>	<b>Suggestions to Check</b>
-1	Unused	
-2	Carrier Detect Error	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-3	Unable to connect – timed out	Check physical communications (phone line, serial, Ethernet)
-4	Communications port not ready	Check that port is not in use by another application and that device (modem, serial) is correctly installed
-5	User aborted communications	User stopped communications
-6	Modem not selected	Often happens when copying a database to a new computer. Check the Device Manager on which the modem is installed, then restart Select Gate and reselect the modem.
-7	Modem not selected	Often happens when copying a database to a new computer. Check the Device Manager on which the modem is installed, then restart Select Gate and reselect the modem.
-8	Communications Error	See message in progress and status indicators
-9	Too many retries (Get Directory)	Check physical communications (phone line, serial) and communications device driver is up to date for the PC

Selcom 7 Error List		
<b>Error #</b>	<b>Meaning</b>	<b>Suggestions to Check</b>
-10	Too many retries (Get Pins)	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-11	Too many retries (Get Cards)	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-12	Communications Error	See message in progress and status indicators
-13	Too many retries (Get Log)	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-14	Communications Error	See message in progress and status indicators
-15	Send Command Error	Retry communications. If repeat contact installer.
-16	Too many retries	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-17	Too many retries	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-18	Too many retries (Send Pins)	Check physical communications (phone line, serial) and communications device driver is up to date for the PC
-19	Too many retries (Send Cards)	Check physical communications (phone line, serial) and communications device driver is up to date for the PC

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<b>Error #</b>	<b>Meaning</b>	<b>Suggestions to Check</b>
-20	Communications Error	See message in progress and status indicators
-21	Unable to connect	Check password
-22	Port not open	Check that port is not in use by another application and that device (modem, serial) is correctly installed; check port communications device driver
-23	Unable to connect	Check password
-24	Telephone or serial API error	Check modem or serial driver
-25	Port closed when response expected	Check password, communications device driver
-26	Communications Error	See message in progress and status indicators
-27	Unit Reports Full	Check physical unit capacity and usage
-28	Unable to connect	Check password
-29	Unable to connect	No response from unit

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Error #	Meaning	Suggestions to Check
-30	Failed to connect	Check password; check that port is not in use by another application and that device (modem, serial) is correctly installed; check port communications device driver
-31	Unexpected response on connection	Check that the unit is a Select Gate
-32	Communications Error	See message in progress and status indicators
-33	Unit timed out on send	check that port is not in use by another application and that device (modem, serial) is correctly installed; check port communications device driver
-34	Unit Reports Full	Check physical unit capacity and usage
-35	No response on Ethernet (TCP/IP)	Check that unit is on same local area network (LAN) using Ping for IP address. If this does not work configure LAN correctly. If unit returns response to Ping, try connecting to unit using browser and entering IP address in URL. Make sure that unit is <i>not already being connected</i> to through Ethernet.
-36	Unused	
-37	Unused	
-38	Unused	
-39	Unused	